



Synergi® “Search & Find”



detecting risk

Gain in depth knowledge about how to find information in Synergi® and present it properly by running the right type of report.

This training course will take you through the basic structure in the search engine. During the training you will learn how to save the reports as favourites to ensure an effective case tracking.

CURRICULUM

- Getting overview of all information put into Synergi®
- How to “ask the correct questions” to the database
- Advanced searching (setting search criteria)
- All report options in Synergi®
- Use of the Selection report
- Use of Favourites
- How to set up reports on all levels - to all departments and share information

Purpose

After the training you should be able to make reports and follow-up plans, using searches and interpret results based on your Synergi® data.

Target group

Users who will be working on searching and reporting
Synergi® Case Handling training is required.

Duration

1 day (6 hours)

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Interested?

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Logica creates value for clients by successfully integrating people, business and technology.
It is committed to long term collaboration, applying insight to create innovative answers to clients' business needs.
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